

Getting it Right.
It's a Tyco Service Tradition.



tyco Flow Control



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When you make the kind of investments you do in your equipment and processes, you deserve the very best in flow control products and services. Tyco Flow Control (TFC) is committed to fulfilling your product and service needs at a level no other supplier can match. We help you reach and maintain peak performance, minimize your downtime and keep your operations running smoothly and safely.

Our brands – Anderson Greenwood, Bellucci, Crosby, Dewrance, FCT, Intervalve, Keystone, KTM, Narvik, Sempell, Vanessa, Westlock, Yarway and many others – are globally known for their reliability and performance. Our service – is unparalleled in scope, quality and convenience.



With TFC services, you're never alone. We're there – virtually anywhere you need us, when you need us – with knowledgeable, seasoned technicians who field every challenge confidently, competently and completely. We're accessible 24/7/365, and our local, factory-owned service facilities ensure fast response to your orders and service calls.

Tyco Flow Control Repairs All Valve Brands and Models.

A New Level of Excellence

Built on the foundation of strong products and brands, our exceptional service is the result of our response, expertise, knowledge, availability and global reach.

For over a century, businesses that are part of TFC have supported customers, a proud tradition that continues and expands today. Your total satisfaction is our purpose. Don't lose another minute to downtime. Make the TFC service team part of your team. We'll help you achieve performance levels you never considered possible.

Safe, quick, correct and complete: that is the Tyco service tradition.



Response

When you need service, Tyco Flow Control responds quickly. In fact, our technicians are available to you 24/7/365, because we know that when you lose time, you lose money.

Our fully equipped service vehicles enable us to solve virtually any service issue in the field, or we can pick up your parts or equipment, perform the needed services and deliver them back to you, quickly and conveniently.

Expertise

Outstanding service capabilities don't happen overnight. At TFC, we've spent over 100 years developing and perfecting ours. This century of experience, coupled with the knowledge and skills of each person on our service team, equips us to service a wide range of products – pressure relief valves, regulators, actuators, butterfly valves, control valves and gate, globe and check valves – expertly and efficiently.

Take advantage of our on-site valve repair and wellhead valve service, and full-valve modification services. From plant surveys and on-site relief valve testing to routine maintenance and repairs, TFC helps keep your business up and running.

Knowledge

TFC technicians are committed to continually learning the most advanced techniques and procedures. Our TecSmart™ training program, coupled with eDge™ Asset Management software, keeps our service team on the cutting edge. TFC is also dedicated to maintaining a variety of industry certifications, including ASME UV and VR stamps, certifications from The National Board of Boiler and Pressure Vessel Inspectors, provincial certifications in Canada and more.

Availability

TFC offers you direct access to a worldwide system of inventory, available through our local facilities. Almost any part you might need is available for same-day shipping, which means you don't have to lose valuable time waiting for maintenance or repairs. Get the parts and service you need when you need them!

Global

From the North Slope oilfields in Alaska to the mines in Western Australia, from pipelines in Latin America to chemical plants in Europe or power plants in China, TFC maintains close connections with customers around the globe. Wherever you are, we're there with solutions, service and advice.



Foundations of Support and Service

Tyco Flow Control's service team network is backed by an infrastructure that gives them the tools they need to provide you with industry-leading support. These product experts deliver exactly what you need when you need it. Here are just a few of the reasons our level of service stands above any other service team worldwide.

Commitment to Industry Excellence

Tyco Flow Control (TFC) meets the most exacting standards in the industry to help ensure safety and superior service. Our service team has been recognized through local, national and global certifications and approvals from organizations including ASME, NBBI, API, ISO, IEC, DIN and others, ensuring that the service you receive is always the very best possible.

Ease of Upgrades and Conversions

Who knows the intricacies of TFC (and related) products better than TFC service professionals? When examining your products, these experts can identify opportunities for upgrades or conversions to improve the performance and extend the life of your equipment. We also carefully document these upgrades and conversions so that you know in advance when parts are due for upgrades in the future.

Direct Access to TFC Inventory and Facilities

TFC offers local delivery of parts and replacement equipment from our wide network of global resources. With manufacturing facilities situated around the world, you can be confident that the parts and service support you need are always within reach.

Efficient Sourcing of Non-TFC Parts

What about other brands of component parts? We know where to find them! We have relationships with suppliers throughout the industry so that we can source virtually any part you might need. So bring us all your products, regardless of the original manufacturer: we'll deliver the ultimate in service, from repair through sourcing.



Testing Capabilities

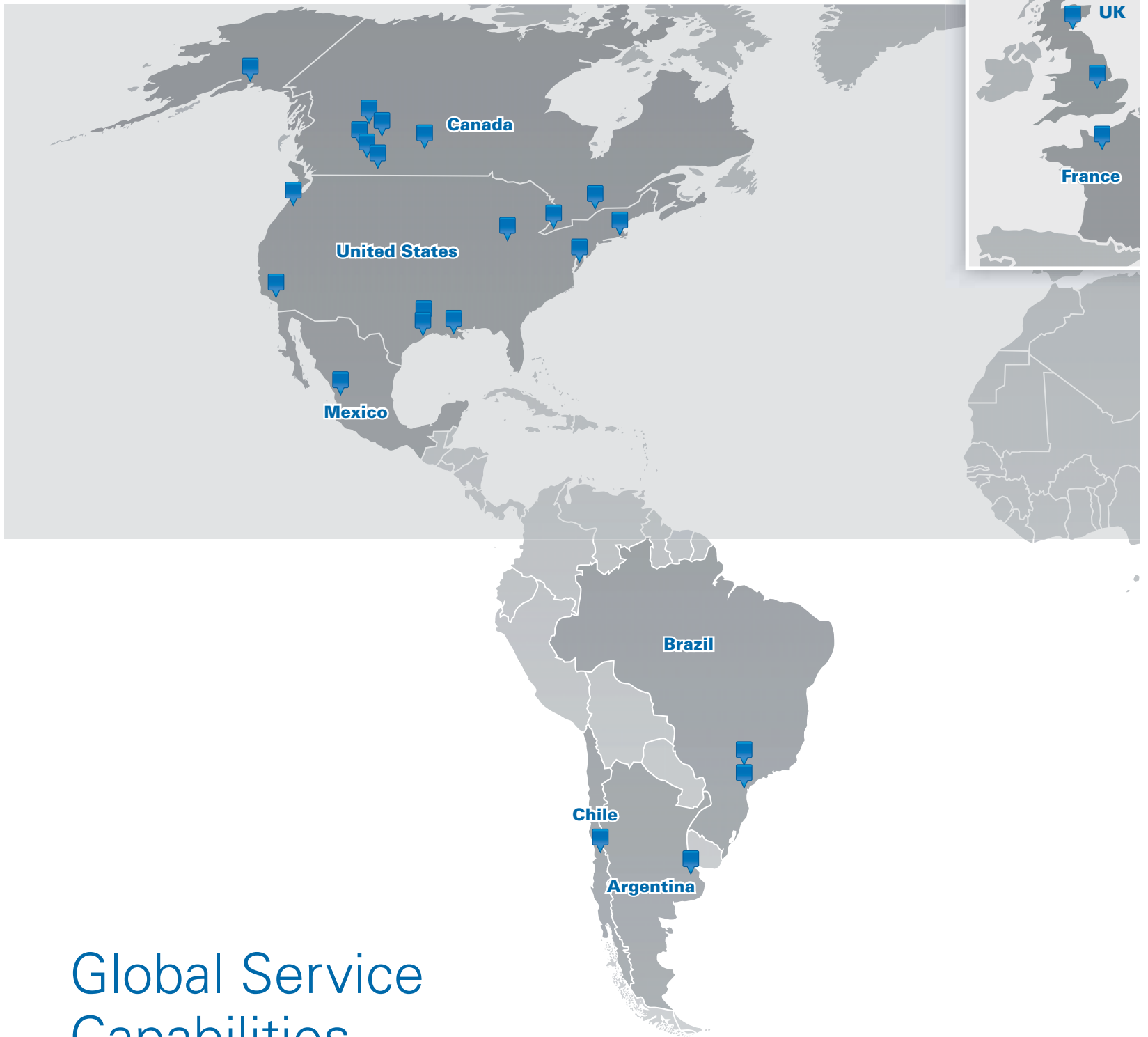
TFC service locations are fully equipped for pressure, seat leakage, functional, operational and other tests to ensure your products meet the most stringent industry standards. Whether steam, air or water, the testing we provide is consistently rigorous and thorough.

Factory Training

Backed by a century of hands-on work in the field, TFC also recognizes the importance of formalized technician training. Our industry-leading in-house training program, TecSmart™, is offered to all members of our service and repair teams. This regimen of classroom study, combined with day-to-day field experience, makes the TFC service team one of the most effective, safe and efficient in the industry.

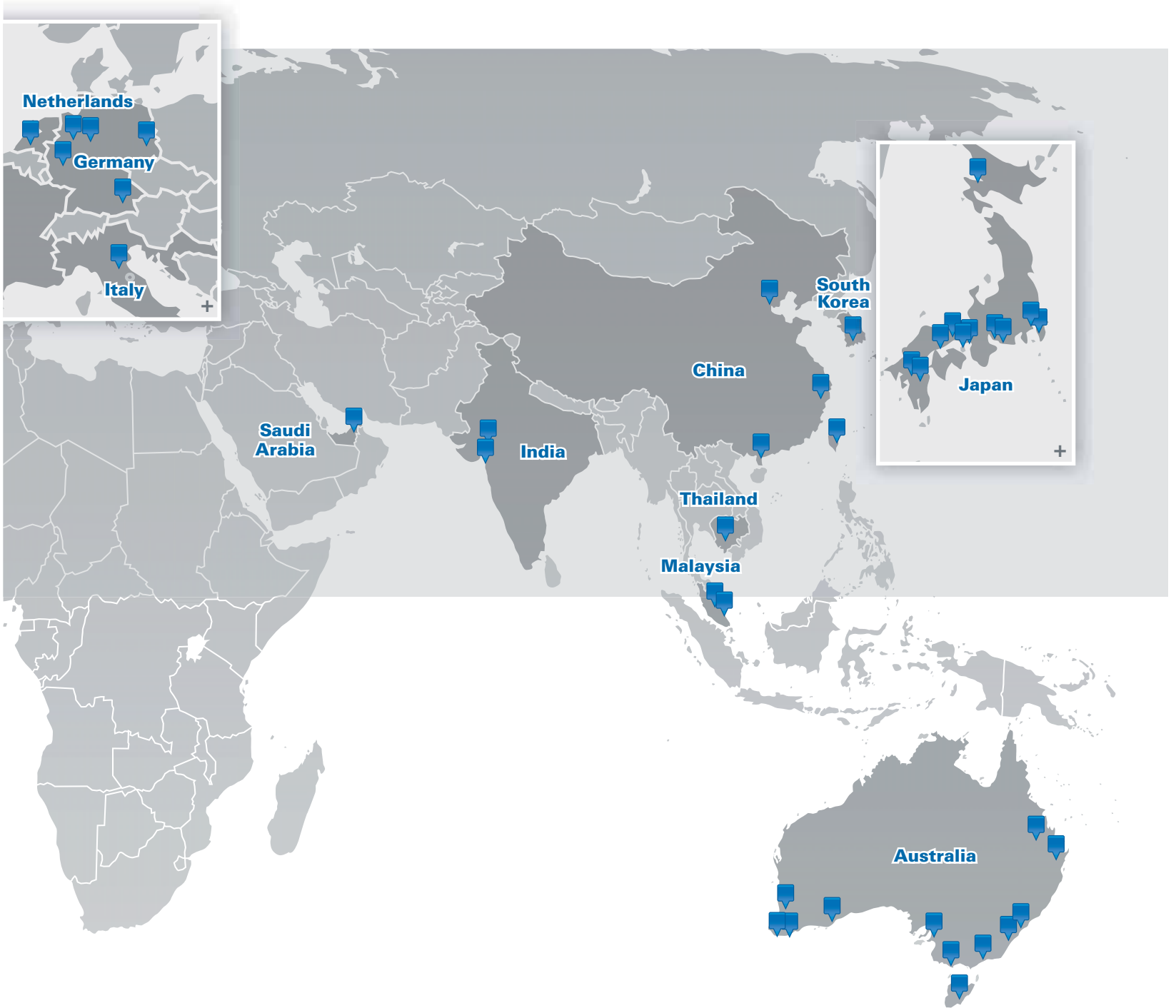
Traceability

Keeping track of your component parts is critical. TFC serializes or otherwise identifies products so that we can trace each one back to its original bill of material to ensure that any replacement part matches the original in form, fit and function.



Global Service Capabilities

Committed to serving the needs of customers around the globe, Tyco Flow Control provides service in almost every area of the world through either our own facilities or those of our trusted Channel Partners. We choose these partners carefully and work with them closely to ensure that the service you receive is consistently outstanding. We stand behind every interaction you have with our service team, no matter where in the world you happen to be.



Americas

TFC has 22 factory-owned service facilities in the Americas, to fulfill all of the aftermarket needs of our customers in these countries for TFC and other related products. Our recent acquisition of Hiter in Brazil has helped us expand our presence in this region, providing even more capabilities.

Asia

As our customers in Asia continue to increase their use of TFC solutions, we're planning to continue adding capabilities and locations. Currently, we operate from a network of 21 factory-owned service locations, all dedicated to the thriving Asian markets.

Europe, Middle East and Africa

With specialized capabilities developed specifically for these unique geographies, TFC offers service to fulfill every valve and actuator need through eleven factory-owned service locations.

Pacific

Including Australia and New Zealand, the Pacific area is home to 12 TFC-owned facilities with a history of service excellence. Total flow maintenance is our focus in this area.



VALVES / AUTOMATION / CONTROL / SERVICE

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